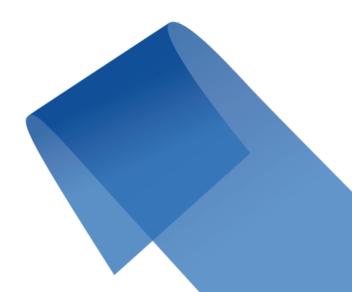
lignes\_de\_vies

# MaaS: Multimodality as a Service @tl





### Transport lausannois at a glance





#### 1'300 employees

2 subway lines + 38 bus lines + regional railway

CHF 2 billions investment until 2030 CHF 239mios revenues (63% subsidies)

110'000'000 passengers (+50% within 10 years)
90'000 customers with cards 9'000'000 single tickets

### The end of monomodal offer...



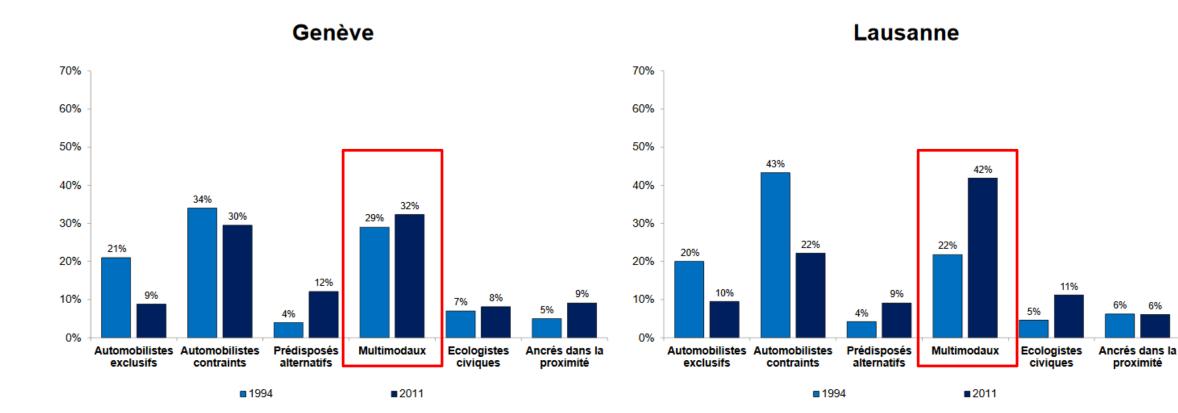
## ...welcome to the mobility area!



Seamless travel using all the various modes of transportation available rather than relying only on one mode.

4

## Multimodality is growing amongst our customers...



Typologie et évolution des logiques de choix

modal chez les actifs motorisés urbains

EPFL/Lasur & UNIGE/Oum - 2012

6%

### ... and the trend is bound to continue

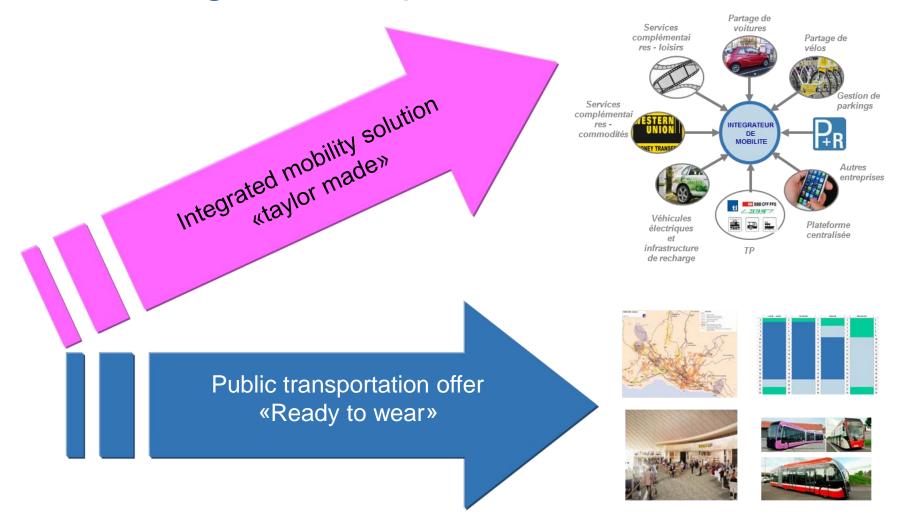




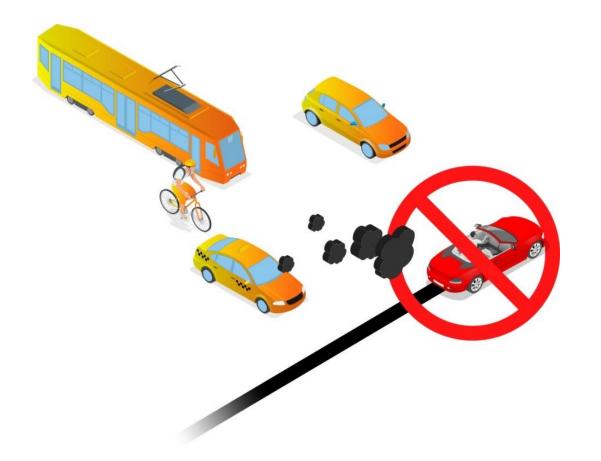
# But the multimodal experience is difficult !



#### To offer an integrated experience...



## ... be at the heart of mobility in Lausanne & Geneva...



Reduce the part of motorised individual transport

Propose an alternative when / where there is no public transportation offer

# ...tl and TPG launch a multimodal transport offer

#### Everything Now !...a mobility solution Now and Here!

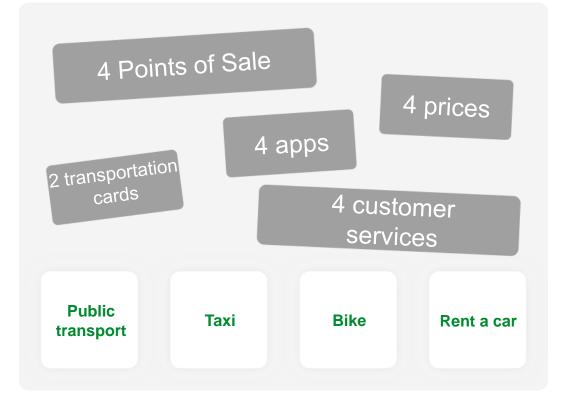
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# 1 product, 2 offers





# All in one mobility





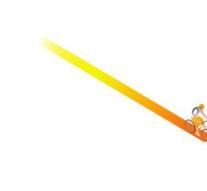
Transaction webapp Point of sale Customer service Swiss Pass



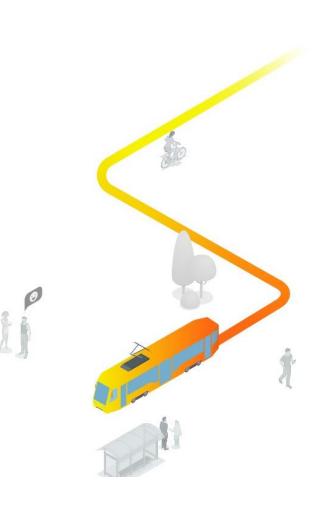
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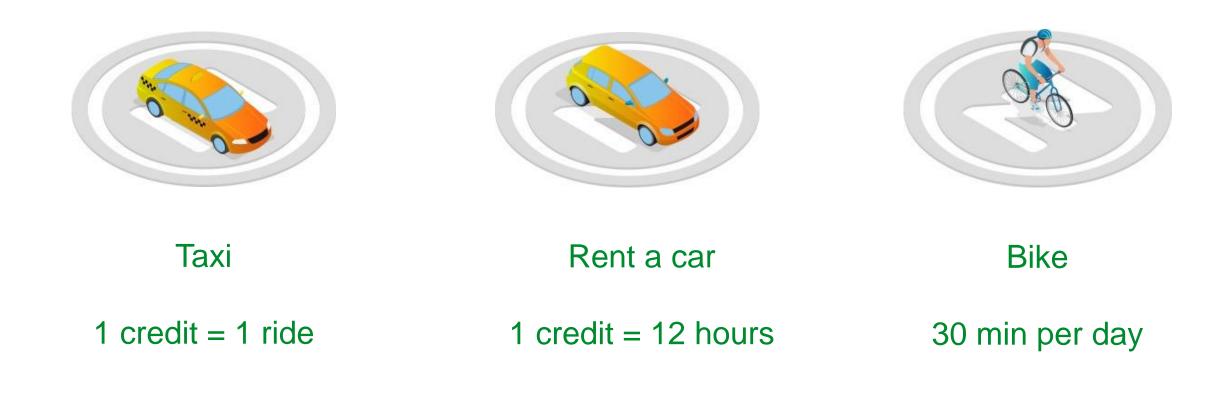


# 3 packages: Small / Medium / Large

tl

AaaS offer			
tl	MaaS S	MaaS M	MaaS L
tl Card	tl Card	tl Card	tl Card
	+ 1 Credit	+ 2 Credits	+ 4 Credits
74 / month	9x / month	12x / month	18x / month
52 / month (junior)	7x / month	10x / month	16x / month

#### How to use my credits?



# Maas: Be mobile in the urban area and beyond

#### ... MaaS covers all the journeys: the alternative for owning a car







# **CFF GreenClass**

#### ... travelling across Switzerland



#### Green Class CFF Green Class CFF Premium Comfort ✓ AG de 1<sup>re</sup> classe ✓ AG de 2<sup>e</sup> classe BMW i3 à l'état neuf avec BMW i3 possibilités de configuration Stationnement en gare Stationnement en gare Plus Mobilité complémentaire: Mobilité complémentaire: Carsharing Carsharing Vélos en libre-service Vélos en libre-service Plus En route sans souci: Taxi En route sans souci: Recharge simple en déplacement Couverture d'assurance permanente hiver Sécurité grâce aux pneus été et Vignette autoroutière comprise hiver Vignette autoroutière comprise renouvelables Fonctionnement grâce aux énergies Plus de détails sur les prestations renouvelables Plus de détails sur les prestations

Durée contractuelle et prix de lancement Premium:

36 mois *	CHF 1180/mois
24 mois	CHF 1250/mois
12 mois	CHF 1310/mois

\* réduction de 600 francs sur la borne de recharge domestique à la conclusion d'un contrat d'une durée de 36 mois.

- Recharge simple en déplacement
- Couverture d'assurance permanente
- Sécurité grâce aux pneus été et
- Fonctionnement grâce aux énergies

Durée contractuelle et prix de lancement Comfort:

36 mois *	CHF 910/mois
24 mois	CHF 980/mois
12 mois	CHF 1040/mois

\* réduction de 600 francs sur la borne de recharge domestique à la conclusion d'un contrat d'une durée de 36 mois.

## **Customer benefits**



All in one offer: 1 Card via Swisspass 1 Transaction 1 Point of Sale 1 Customer Service

Mobility 7/24

Journey planning: transport modes are suggested based on personal preferences (costs, comfort, time) No ownership: I can use a car without buying one

Sustainable

Biogas cars via Catch a car



I use my credits only for the transport modes I use

1 month commitment

I can adapt my package to my needs every month month



The first Grand Lausanne or Grand Genève door to door thinking offer

User experience data analytics enhance the overall user experience

# **t** BEGIN THE JOURNEY...

